

# Who We Are

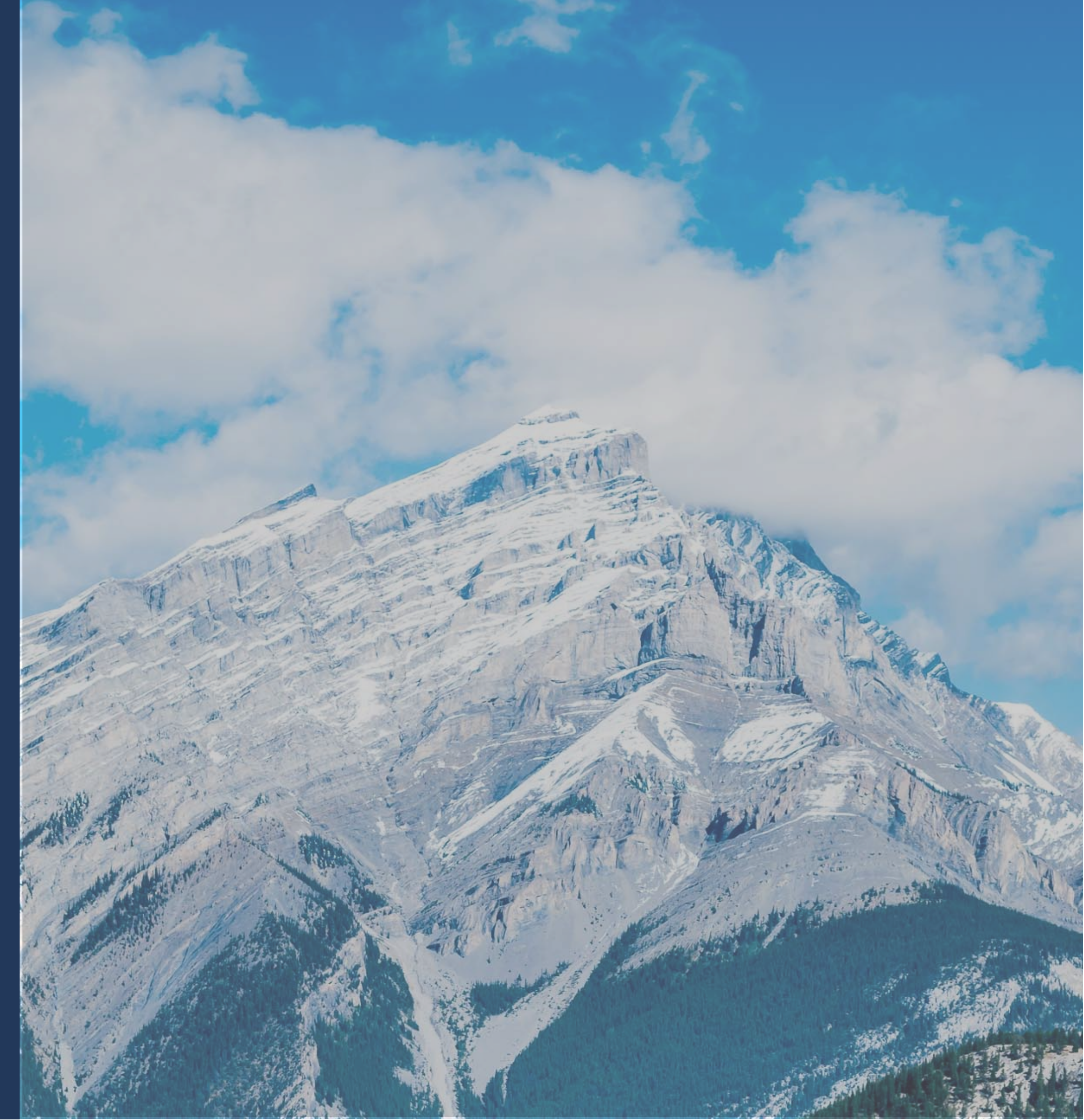
The Rimrock Resort Hotel is located in Banff National Park in the heart of the Canadian Rockies. The hotel is literally carved into the side of Sulphur Mountain above the Banff townsite. This unique location offers some of the most breathtaking mountain views and it is not uncommon to see wildlife such as Elk, Bears, Deer, and various other small woodland creatures right outside the Hotel.

We hold a Four-Diamond rating through CAA/AAA with 343 guestrooms that include 27 suites, 18,000 square feet of meeting space and one of only three Five-Diamond restaurants located in Canada.

## How to Apply

Fill out an application on our website:

[www.rimrockresort.com/CAREER](http://www.rimrockresort.com/CAREER)



## Contact Us

**Address:** 300 Mountain Ave  
PO Box 1110  
Banff, Alberta, Canada  
T1L 1J2

**Email:** [recruiter@rimrockresort.com](mailto:recruiter@rimrockresort.com)

**Phone:** 1 (403)-762-1826



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*The* RIMROCK  
RESORT HOTEL

## New Applicant Guide



## Benefits and Perks

- Complimentary Bus Pass
- Meals at a reduced rate
- Friends & Family hotel rates
- Food & Beverage discounts
- Health Care & Benefits for long-term employees
- Training and Development
- & more!

## COVID-19 Precautions

We provide all required personal protective equipment, safety controls and information to keep all employees safe while at work.

### Prevention:

- Wearing a mask when on shift
- Physical distancing
- Temperature checks before each shift
- Frequent hand washing
- Frequent disinfecting of surfaces and objects regularly touched
- Limiting staff housing to 2 employees per room

## Grooming Standards

Every day at work is a day to create memorable experiences. Personal appearance plays a big role in this mission as it is the first impression the guest has of our employees and the hotel. Our standards for grooming and appearance reflect our tradition.

### What is Acceptable?

- Permitted to have hair dyed a natural colour
- Tattoos must be hidden in guest-facing areas
- Single lobe ear piercings and a small nose stud
- Male staff must be clean-shaven for every shift, unless there is a pre-existing beard or mustache & hair cannot be longer than the collar

## Our Mission

To create personal connections and experiences to last a lifetime.

### Our Vision:

To be the most desired hospitality experience in the Canadian Rockies.

## Our Core Values

Every day, by living and breathing our values of **Time, Communication, Team, Integrity** and **Excellence**, our mission is made possible.

## Staff Housing



- 1 Affordable housing that is payroll deducted (\$11.00 per night)
- 2 Dormitory-style living with up to 4 employees
- 3 Common lounge per floor with kitchenette, coin-operated laundry and entertainment area
- 4 Bedding provided at no additional cost