



In light of recent announcements from the Provincial Government of Alberta, we are contacting our guests to make you aware of new protocols that The Rimrock is implementing. The Rimrock is continuing to prioritize the health & safety of our guest's and our staff.

Effective September 20<sup>th</sup>, upon check-in we will be requiring documentation of your vaccination status so that we can ensure our vaccinated guests will enjoy full access to the services and amenities on site. Please have official government documentation available at check-in that will show you are double or single vaccinated for at least 14 days prior to check-in. You will be provided a wristband that the staff will recognize as your access to the various outlets at the hotel. Please note that the Government has mandated that after October 25<sup>th</sup>, only double vaccinated individuals will be eligible for full access to The Rimrock facilities.

If you are unvaccinated, you are welcome to check-in to The Rimrock however, your access will be limited to your guest room. The Rimrock is able to provide in room dining for your enjoyment. Daily housekeeping services will not be available to your guestroom for the duration of your stay.

Should you wish to do so, and arrive with a negative result of screening from a privately-paid COVID-19 PCR or rapid test completed within 72 hours, you will be provided a wristband that the staff will recognize as your access to the various outlets at the hotel for a total of 72 hours from date of test taken. If you are staying longer than this period, you will need to provide a secondary negative result to continue to have full access to the property.

Please also note that our pool capacity has been set to 16 people at one time, and the fitness centre will have a maximum capacity of 6 persons at one time. Spa services will require double vaccination status.

Face masks are still required in any indoor public area within the hotel, except when seated at a table for dining, working out on a piece of fitness equipment and utilizing the pool facilities.

The Rimrock team is looking forward to your arrival and providing you with a safe and memorable stay.

If you have any further questions please do not hesitate to contact reservations directly and an agent will gladly assist.

Kind Regards,

The Rimrock Resort Hotel