



The Rimrock Resort Hotel's priority is the health, safety and well-being of our guests and staff.

The Rimrock Resort Hotel has always had a focus on providing a safe and clean environment for our guests and our staff. We have increased hygiene & prevention measures for your safety. We are dedicated to using best practices for health and safety during your stay.

The following is a list of measures we have put in place to ensure your well-being is prioritized during your experience with us:

- Masks and sanitizer will be available to guests
- Our guestrooms receive a thorough disinfection before being made available for the next occupant
- Our public areas will be thoroughly disinfected by on regular rotation, including by use of an Electrostatic sprayer, utilising EPA-approved chemicals.
- Dedicated staff in common areas for frequent disinfection of high touch areas
- Back of house will receive increased frequency of cleaning and disinfection of high touch areas
- Social distancing will be enforced in all common areas
- Contactless check-in services and curbside check-in services available
- Additional training for all team members on heightened safety and hygiene practices
- Food safety standards have been enhanced
- Dedicated Security & Health and Safety & Hygiene Manager
- Hand sanitizer dispensers will be available throughout the hotel
- Staff will be wearing protective face masks at all times
- Screening for symptoms will occur at start of shift for all team members and pre-arrival for guests